

Frequently Asked Questions

What happens if I need a drop in day?

Drop-in days are available for \$25.00 per day for the afternoon and \$10.00 per day for the morning. Forms are available on our website in June 2019. Please fill the form out to completion and email it to wondercare@webstercsd.org. We will get back to you within 24 hours to confirm enrollment.

Is the vacation day program an additional fee? Where will it be held?

We offer vacation day programs for \$40 per day. It will be held at Klem North for Webster Thomas catchment schools including Klem South and Plank North for Webster Schroeder catchment schools. Lunch is included in the cost, however, children can bring lunch if they would like. We will also be offering field trips and special events on those days and weeks off.

How do I register for a vacation day?

Just like you registered for before and after school care, there will be an option at www.webstercentral.revtrak.net. Current families will get one-week priority over non WonderCare families (we will give a five week notice). Current families will not have to re-enter information. In September, all of those days will be available for registration.

What happens when there is a half day of school?

We will offer care in every elementary school for no additional cost. Lunch is included.

What is the inclement weather policy?

We will offer care on "cold" days or when there is not an imminent threat for families and staff to travel. If the school cancels after school activities WonderCare will remain open. However, if there is a severe weather advisory, we will encourage families to pick up their children as soon as possible.

Please check Facebook and Twitter for the most up to date information on these days.

What do I need to do to change my registration?

Changes in enrollment must be made in writing and emailed to wondercare@webstercsd.org with a two week notice.

What time is breakfast served in the morning?

Breakfast will be served between 7:00 a.m. and 7:15 a.m.

What if my child is absent from WonderCare?

If your child will not be in attendance at WonderCare, please call your site's phone number. If you call your child in absent to school, a phone call or email must also be made to WonderCare.

What is the refund policy?

If you are canceling enrollment, WonderCare staff need a two-week notice. We will not refund for the month already paid and payments are due on the 15th of each month. If you are canceling enrollment and selected to pay annually, your refund will be prorated.

What is the late pickup policy?

LATE PICK-UP

WonderCare closes at 6 pm daily. A \$10.00 late charge/per child will be assessed after 6:10 pm and every 10 minutes following. (i.e. 6:10 pm: \$10.00/ 6:20 pm \$20.00/ 6:30 pm \$30.00.) Parent/guardians are instructed to call the on-site WOnDerCare phone number if they expect to be late. Chronic offenders of the 10 minute leeway may be charged to the \$10.00 fee prior to 6:10 pm or asked to leave the program.

If WonderCare staff cannot successfully contact a parent/legal guardian or an authorized/emergency contact by 6:30 p.m., 911 will be called.